

Are you prepared for a hurricane or major storm? Here are some suggestions to help you prepare and phone numbers and websites that will also help assist you.

Things to Consider:

- If family member will need electricity for life support, contact the Fire Department in advance, whenever possible
- All families should develop a "Family Emergency Communication Plan" to help ensure everyone is safe
- Report downed wires to National Grid, 800-322-3223
- Drive cautiously and only in emergency
- If trees are blocking your street, report it to Tree and Grounds Department
- Report broken gas or water mains to the respective companies
- Make arrangements for salvaging frozen food if power is estimated to be off over 24 hours

The decision whether or not schools will be in session will be made by 5:30 AM by the School Department. If classes are canceled, the cancellation notice will be broadcast periodically by radio stations WBZ ([1030 AM](#)), WATD ([95.9 FM](#)), WBUR ([90.9 FM](#)), WJDA ([1300 AM](#)), WRKO ([680 AM](#)) and TV Channels CBS [4](#), WCVB [5](#), and WHDH [7](#).

DO NOT CALL POLICE OR FIRE DEPTS, OR 911 TO INQUIRE ABOUT SCHOOL CLOSINGS

GENERAL

- MAKE ONLY ESSENTIAL PHONE CALLS
- DO NOT KEEP CALLING A DEPARTMENT IF YOU HAVE REPORTED A SITUATION, UNLESS THERE IS A LIFE OR DEATH PROBLEM
- PLEASE BE PATIENT AND REALIZE THAT TIME ESTIMATES FOR RESTORING ANY SERVICE ARE ONLY APPROXIMATE AND BASED ON CONDITIONS AT THE TIME OF THE ESTIMATE.
IN A DEVELOPING SITUATION ANYTHING CAN HAPPEN.
- RESTRICT WATER AND ELECTRICITY USEAGE TO ESSENTIALS.
REMEMBER: CAPACITIES ARE LIMITED UNTIL ALL TOWN SERVICES ARE RESTORED

To help keep you as safe as possible, check the following and be prepared:

- Working flashlight (extra batteries)
- Portable radio (extra batteries)
- WATD, [95.9 FM](#), Marshfield, MA or Cable Channel 10 for local news.
- Change any batteries you may need
- Three (3) day supply of food and water
- Necessary Prescription Drugs
- Car gas tank full
- Supply of canned foods
- First aid supplies
- Fresh water in containers
- Charge any batteries you may need
- Propane or charcoal for cooking

Do's

- ✓ Stay calm
- ✓ Take in or down outside furniture
- ✓ Bring small loose items inside
- ✓ Tape extra-large windows
- ✓ Be prepared to leave if living in a low area
- ✓ Listen to radio and TV
- ✓ Use water sparingly until all services are restored

If you are evacuating your home during a hurricane:

1. Turn off oil and gas burners and furnace
2. Cut off water service at meter
3. Turn off electrical power at main switch
4. Secure the house when leaving

Do Not's

- ✗ Do not panic
- ✗ Do not use charcoal or propane for indoor cooking
- ✗ Do not touch **ANY** downed wires
- ✗ Do not run generators indoors or near buildings
- ✗ Do not go outdoors unless necessary during emergencies

One of the greatest hindrances in restoring services is people sight-seeing on foot or in vehicles in problem areas. Remember that under certain circumstances, persons interfering with emergency services to a stricken area are subject to arrest.

<u>DEPARTMENT</u>	<u>PHONE NUMBERS</u>
Fire Department Business Line:	781-659-8156
Police Department:	781-659-7979
Selectmen's Office:	781-659-8000
Highway / Tree and Grounds:	781-659-8042
Water Department:	781-659-8076
Council On Aging:	781-659-7878
Clerk's Office:	781-659-8072
School Department:	781-659-8800
Norwell Emergency Management Director:	781-659-8158
South Shore Regional Communication Center:	781-740-0270

IN CASES OF EMERGENCY DIAL 911 IMMEDIATELY

Power Outages

National Grid Customer Service: 800-322-3223

Helpful Websites

[Federal Emergency Management Agency - FEMA](#)

[Massachusetts Emergency Management Agency – MEMA](#)

Twitter:

[@nfdchief](#)

[@norwell_eoc](#)

[@norwellTA](#)

STORM SUPPLY KIT

CHECKLIST

- Foods (canned goods and nonperishable foods) that do not need cooking
- Utensils, such as, a manual can opener, disposable plates, cups, forks, knives spoons, etc.
- Drinking water in non-breakable containers (one gallon per person per day)
- Special dietary food if required
- Identification, valuable papers, policies and photographs in a waterproof container
- Personal hygiene items, such as, soap, deodorant, shampoo, toothpaste, toothbrush, washcloth, towels, sanitary items
- First aid kit
- Thermometer
- Medications, prescription and over the counter, such as aspirin and antacid
- Specific medical information
- Personal aids, such as, eyeglasses, hearing aids, canes, etc.
- Infant care items, such as, diapers and formula
- Special items necessary for elderly
- Pet food/care items
- Books, magazines, toys
- Battery-operated radio
- National Oceanic and Atmospheric Administration (NOAA) weather radio
- Flashlight
- Extra batteries
- Matches
- Portable outdoor camping stove or grill with fuel supply
- Sleeping bag or blanket, sheet and pillow
- Change of clothing
- Rainwear
- Tool kit
- Cash
- Cell phone and charger/extra batteries